

## *Terms and Conditions*



We do everything we can to leave you feeling delighted with your experience with us.

Common sense, being human good old fashioned customer service rules. Everything below is a legal guideline but we can often be more flexible, we have a strong desire to leave you thrilled and delighted.

### GENERAL REGISTRATION

These Terms of Use constitute a legally binding agreement made between you, whether personally or on behalf of an entity (“you” , “the customer”) and dishirt, doing business as dishirt ("dishirt", “we”, “us”, or “our”), concerning your access to and use of the <https://dishirt.com> website as well as any other media form, media channel, mobile website or mobile application related, linked, or otherwise connected thereto (collectively, the “Site”). The site provides an online marketplace for the following goods, products, and/or services: T-shirts, tanktops, pullovers, clothing products (collectively, the “products”) . In order to help make the site a secure environment for the purchase and sale products, all users are required to accept and comply with these Terms and Conditions.

By placing an order with us you will be deemed to have read, understood and agreed to these Terms and Conditions. If you are unhappy with any aspect of these, then please contact us at [info@dishirt.com](mailto:info@dishirt.com) before placing an order with us.

These Terms and Conditions and your use of our website are governed by Hungarian law and you agree to submit to the non-exclusive jurisdiction of the Hungarian court. This does not affect your non-excludable statutory rights.

This website and our Terms and Conditions have been designed for use within Hungary and under Hungarian law. Whilst we are happy to consider requests for products and enquiries from outside Hungary, we give no warranty, express or implied, that the use of the site or the placing of any order through the site from outside Hungary complies with any applicable non-Hungarian laws or regulations. Accordingly, any products or promotions not permitted under your local law are not offered to you.

The language of the site is English.

The order is subject to registration. The customer can order the product by placing it in the cart, without registration, click the pay button to finalize the order.

Upon receipt of payment, our partner will start producing the product immediately.

A contract between the customer and dishirt for the sale of our products will only exist once an order has been accepted (at which point the buyers credit/debit card will be charged for the value of the goods to be despatched). This does not affect the customer's statutory rights. Prices and availability of goods are subject to change without notice – please refer to our returns policy.

If the customer have not yet reached the age of 18, is still free to navigate our site. However, may not use the services that require registration or the provision of data and information. Registration and use of the services on dishirt is restricted to users over the age of 18 only. Persons under the age of 18 may not register on our site or use the services on our site unless the minor has obtained prior permission to do so from their parents or a legal educator. Whenever you access or use a service that requires registration or the provision of data and information through our site, you warrant that you are of legal age (18 years of age) or have the legal capacity to enter into binding contracts.

Whenever you decide to register, you may receive personal promotions and coupons.

You may always edit your personal data in your profile after registration.

## YOUR RIGHT TO CANCEL

You may normally cancel your order (once accepted by us) for any reason up to the point of despatch. If you do cancel the contract within this time any payments made by you will be refunded in full within 30 days.

## RETURNS POLICY

If you are not entirely delighted with the products that you have chosen you may return them to us within 14 days of receipt. We will be more than happy to offer you an exchange, a discount or, at your option, a refund provided that the products are returned complete, in perfect condition, unused except to try on, and with the original packaging.

It's obvious if an item has been simply just 'tried on' or if it's been worn many times! If just tried on, we'll accept returns for up to 2 weeks, so you can order with freedom. Dependent on stock of course, but we always find a solution!

The cost of returning the product is borne by the buyer. The product will be mailed to the sender's address.

In case of any matters, please contact us in e-mail: [info@dishirt.com](mailto:info@dishirt.com).

Annex 1 to Regulation 45/2014. (II. 26.) Government Decree, Hungary

[Click here for the Withdrawal form](#)

## GIFT VOUCHERS

Currently we only offer eGift vouchers which are sent via email to the email address nominated when completing the order either immediately or on the day selected. We do not offer physical gift vouchers.

Gift Vouchers cannot be replaced for cash or credit on your account, a refunded voucher will go back to the voucher purchaser on the method they bought the voucher.

All gift vouchers expire 18 months from the day purchased, vouchers can be fully or partially redeemed and no promotional discount codes can be applied to gift vouchers. If you have an account with us you will be able to see your gift voucher balance in your "My Account" area, for guest purchasers you will be able to contact our customer services team to find out your balance.

## PAYMENT AND TAXES

We accept online payment in a secure environment by credit or debit card. We currently accept Visa, Mastercard and PayPal. All transactions are shown in Euros. All prices quoted on the site are accurate at the time of publication and are quoted in Euros and exclusive Hungarian sales tax (VAT). If your order is being despatched to a destination outside the European Community (EC) then your sales tax will be zero.

Any customs or import duties levied once the package reaches your destination country will be your responsibility as we have no control over these charges and cannot predict them.

## OUR GUARANTEE TO YOU

We endeavour to display through the site all items in our current range. We aim to hold stock of all styles and sizes whilst a product is active. However, occasionally an item will be out of stock and if this is the case this will be highlighted in your shopping basket.

The stock status for your order will also be notified to you on your order confirmation.

The estimated delivery time (EDT) is our prediction of when an order could be delivered to you. The EDT is the sum of estimated fulfillment and shipping time. Think:

estimated fulfillment + estimated shipping = estimated delivery time

Our fulfillment time average is 2–5 business days for non-apparel products and 2–7 business days for apparel products. When we calculate the estimated fulfillment time, we take into account the current order volume and our capacity.

Shipping: the average shipping time is 7 business days depending on the delivery destination. The estimated shipping time is calculated according to our historical shipping data for deliveries to your area or selling region.

**DUE TO THE CURRENT SITUATION OF COVID-19, THE DELIVERY TIME MAY TAKE LONGER. WE MAY FACE DELIVERY DELAYS WITH OUR SHIPPING PARTNERS, AS RESTRICTIONS AROUND THE WORLD CONTINUE TO FLUCTUATE.**

The estimated delivery time is just an estimate, it's not a guarantee. You can receive the order past the EDT for reasons, like:

- Issues with print/embroidery files
- Products being out of stock
- Shipping related delays like failed delivery attempts, service disruptions

That being said, we'll work our hardest to meet our delivery estimates. If you're ever in a situation where you haven't received the order and it's past its EDT, please allow a few more days. Get in touch with us ([info@dishirt.com](mailto:info@dishirt.com)), we'll check your order status and let you know how to proceed.

## DELIVERY

All dates quoted for delivery are estimated delivery dates only and may be subject to change and we can accept no liability for any loss or damage for delivery at any time other than the estimated date for delivery.

In the event that an item is temporarily out of stock, we will notify you of the delay and despatch it as soon as it arrives.

The selling price excludes the cost of delivery. The product is delivered by the following partners, depends on the shipping address:

FedEx, [www.fedex.com](http://www.fedex.com)

Latvijas Pasts, [www.pasts.lv](http://www.pasts.lv)

DHL, [www.dhl.com](http://www.dhl.com)

USPS, [www.usps.com](http://www.usps.com)

DPD, [www.dpd.com](http://www.dpd.com)

Delivery  
costs:

	<b>USA</b>	<b>EUROPE</b>	<b>EFTA</b>	<b>CANADA</b>	<b>AUSTRALIA / NEWZEALAND</b>	<b>JAPAN</b>	<b>WORLD- WIDE</b>
<b>First product</b>	€3.60	€3.69	€8.99	€5.90	€6.35	€3.69	€5.45
<b>Additional product</b>	€1.15	€1.00	€1.00	€1.15	€1.15	€1.00	€1.15

## CONFORMITY OF GOODS

We take every care to ensure that the description and specification of our products are correct at the time of going to press. However, while the colour reproduction of the products is a close representation, we cannot accept any responsibility for any variation in colour caused by the browser software or computer system used by you.

## DISCLAIMER & LIMITATIONS OF LIABILITY

To the fullest extent permitted by law and save as provided above, neither dishirt nor any associated company shall be liable to you by reason of any representation, or any implied warranty, condition or other term, or any duty at common law, or under the express terms of the contract, or in negligence (whether on the part of dishirt or any of its members, agents, directors, employees or otherwise) for any indirect special or consequential loss or damage (including but not limited to loss of profit or loss of saving), costs, expenses or other claims for compensation whatsoever which arise out of or in connection with the use of the site, the supply of the products or their use or resale by you.

“The limitations of liability in these conditions shall apply equally for the benefit of dishirt and any other associated company of dishirt as if references to dishirt included references to each such associated company.”

While dishirt uses reasonable endeavours to ensure that the information on the site is accurate and up to date, it does not give any warranty as to its accuracy or completeness and dishirt will not be responsible for any errors or omissions or for the results arising from the use of such information.

While dishirt takes all reasonable steps to ensure a fast and reliable service, it does not guarantee that your use of the site will be interruption or error free and will not be responsible for any disruption, loss of or corruption of any material in transit, or loss of or corruption of material or data when downloaded onto any computer system.

Further, dishirt will not be responsible nor liable for your use of any other websites which you may access via links within the site. dishirt does not control these websites and is not responsible for their content. Any such links are provided merely as a service to users of the site and their inclusion in the site does not constitute an endorsement by or affiliation with dishirt. The entire liability of dishirt under or in connection with any contract for any products to which these conditions apply shall not exceed the price of the products, except as expressly provided in these conditions.

dishirt will not be liable to you or be deemed to be in breach of the contract by reason of any delay in performing, or any failure to perform, any of its obligations in relation to the products ordered by you if the delay or failure was due to any cause beyond its reasonable control.

The customer has the right to use the EU's online dispute resolution platform:  
<https://ec.europa.eu/consumers/odr>

## PRIVACY AND COOKIE POLICY

Please review our privacy policy and cookie policy here

## COPYRIGHT AND TRADEMARK

The contents of the site (including pictures, designs, logos, photographs, text written and other materials) are the copyright trademark of dishirt or its content and technology providers or their respective owners. ALL RIGHTS RESERVED.

The copying, modification, distribution, reproduction, or incorporation into any other work of part or all of the material available on the site in any form is prohibited save that you may: Copy, print or download extracts of the material on the site for the sole purpose of using the site or placing an order with dishirt. Copy print or download the material on the site for the purpose of sending to individual third parties for their personal information provided that you acknowledge us as the source of the material and that you inform the third party that these conditions apply to them and that they must comply with them.

[Click here for the Terms and Conditions.](#)

dishirt  
Katalin Pas-Kiss  
1096 Budapest  
Sobieski János utca 25/A Fsz/3  
Hungary  
E-mail: info@dishirt.com  
Court of registration: Nemzeti Adó- és Vámhivatal Központi Irányítása  
Company Registration Number: 55272133, Hungary  
Registration of commercial activity: Budapest Főváros IX. Kerület Ferencvárosi Polgármesteri  
Hivatal Jegyző, Registration number: 11204/2020.  
Taxation number: 79962539-1-43.  
Member of the Hungarian Chamber of Commerce and Industry  
Hosting provider: <https://tarhelypark.hu>  
The hosting provider does not have any information about orders and products.